



Houston Market Evercare
Provider Issue Contact

Danielle Feggins

To help address provider challenges and issues presented to agents offering Evercare in the Houston market, Danielle Feggins has been designated as the initial point of contact for the resolution process.

Danielle will determine the Provider Representative charged with contacting the provider and/or United Health Network with the issue.

The Provider Representative will have a two day timeframe with which to make that contact. Once contact with the provider has been made, follow-up correspondence will come back to Danielle, who will close the loop with the Provider within five business days.

Danielle's contact information:
danielle_e_feggins@uhc.com

Please reach out to Danielle by e-mail with the need for provider education, network nominations, provider billing issues, and discrepancies between published network information and what is being communicated in the market.