



**Documents / Materials**

DOCUMENT	LOCATION
<b>2010 Certification Modules</b>	Learning tab on the Ovations Distribution Portal (ODP)* 
<b>2010 Do/Don't List</b>	In the resources tab of all 2010 Certification course
<b>June 2, 2009 communication/newsletter:</b> <ul style="list-style-type: none"> <li>• Tips for Identifying Zero Cost-Share Dual-Eligible Consumers</li> <li>• How to Help Consumers Understand Cost-Sharing in the Evercare Special Needs Plan</li> </ul>	In the Sales Materials tab on ODP 
<b>AARP Medicare Supplement** Producer Handbook</b>	Upon certification, agents will be mailed a copy of the AARP Medicare Supplement Producer Handbooks for those states in which the agent is licensed to sell. The certified agent will also be able to download electronic versions of the handbooks from ODP.
<b>Comprehensive Formulary</b> (as applicable to plan)	In the Pre-Enrollment Kit which is available in the Sales Materials tab on ODP
<b>Election Period Booklet</b>	In the Sales Materials tab on ODP
<b>Important Information for People With Medicare and Medicaid</b> (flyer)	In the Dual SNP Pre-Enrollment Kit which is available in the Sales Materials tab on ODP
<b>Medigap Guide</b>	<a href="http://www.medicare.gov/medigap/default.asp">http://www.medicare.gov/medigap/default.asp</a>
<b>Pharmacy Directory</b> (as applicable to plan)	In the Sales Materials tab on ODP and on specific plan websites
<b>Portfolio Training Workshops</b>	In the Learning tab on ODP
<b>Pre-Enrollment Kit</b> (contents vary by plan): <ul style="list-style-type: none"> <li>• Provider Directory</li> <li>• Summary of Benefits</li> <li>• Enrollment Application</li> <li>• Plan Benefit Guide</li> </ul>	In the Sales Materials tab on ODP
<b>Show Me Guide</b>	<a href="http://www.uhc.com/individuals_families/medicare_medicaid.htm">http://www.uhc.com/individuals_families/medicare_medicaid.htm</a>

\*Ovations Distribution Portal (ODP) is found at either [www.unitedhealthadvisors.com](http://www.unitedhealthadvisors.com) or [www.unitedhealthproducers.com](http://www.unitedhealthproducers.com)

\*\*AARP Medicare Supplement materials are located on OneSource.

## Websites

DESCRIPTION	WEBSITE ADDRESS
2010 Marketing Guidelines	<a href="http://www.cms.hhs.gov/PrescriptionDrugCovContra/Downloads/FinalMarketingGuidelines.pdf">http://www.cms.hhs.gov/PrescriptionDrugCovContra/Downloads/FinalMarketingGuidelines.pdf</a>
Centers for Medicare and Medicaid Services (CMS)	<a href="http://www.cms.hhs.gov/">http://www.cms.hhs.gov/</a>
Medicare and You 2009	<a href="http://www.medicare.gov/Publications/Pubs/pdf/10050.pdf">http://www.medicare.gov/Publications/Pubs/pdf/10050.pdf</a>
Official U.S. Government Site for People With Medicare	<a href="http://www.medicare.gov/">http://www.medicare.gov/</a>
Your Guide to Medicare's Preferred Provider Organization Plans	<a href="http://www.medicare.gov/Publications/Pubs/pdf/11152.pdf">http://www.medicare.gov/Publications/Pubs/pdf/11152.pdf</a>
Your Guide to Medicare Special Needs Plans (SNPs)	<a href="http://www.medicare.gov/Publications/Pubs/pdf/11302.pdf">http://www.medicare.gov/Publications/Pubs/pdf/11302.pdf</a>
Your Guide to Private Fee-for-Service Plans (PFFS)	<a href="http://www.medicare.gov/Publications/Pubs/pdf/10144.pdf">http://www.medicare.gov/Publications/Pubs/pdf/10144.pdf</a>
State Medicare sites	Varies by state

## UnitedHealthcare Websites

DESCRIPTION	WEBSITE ADDRESS
Ovations Distribution Portal	<a href="http://www.unitedhealthproducers.com">www.unitedhealthproducers.com</a> or <a href="http://www.unitedhealthadvisors.com">www.unitedhealthadvisors.com</a>
UnitedHealthcare	<a href="http://www.uhc.com/">http://www.uhc.com/</a>
SecureHorizons' products	<a href="http://www.securehorizons.com">http://www.securehorizons.com</a>
Evercare products	<a href="http://www.evercarehealthplans.com">http://www.evercarehealthplans.com</a>
AARP products	<a href="http://www.aarp.org/health/">http://www.aarp.org/health/</a>
AARP MedicareComplete from SecureHorizons	<a href="http://www.AARPmedicarecomplete.com">http://www.AARPmedicarecomplete.com</a>
Medicare Part D products	<a href="https://www.unitedhealthrx.com/">https://www.unitedhealthrx.com/</a>
AmeriChoice products	<a href="http://www.americhoice.com/en/index.jsp">http://www.americhoice.com/en/index.jsp</a>
Group Retiree products	<a href="http://www.uhc.com/employers/group_retiree_solutions.htm">http://www.uhc.com/employers/group_retiree_solutions.htm</a>
Unison products	<a href="http://www.unisonhealthplan.com/Pages/Home.aspx">http://www.unisonhealthplan.com/Pages/Home.aspx</a>
Sierra Health Services products	<a href="http://www.sierrahealthandlife.com/">http://www.sierrahealthandlife.com/</a>
Long-term care products	<a href="https://www.unitedhealthathome.com/public/home/031032">https://www.unitedhealthathome.com/public/home/031032</a>
UnitedHealth Group	<a href="http://www.unitedhealthgroup.com/main/default.aspx">http://www.unitedhealthgroup.com/main/default.aspx</a>
Ovations	<a href="https://www.ovationshealth.com/">https://www.ovationshealth.com/</a>

**PHD (Producer Help Desk) 1-888-381-8581**